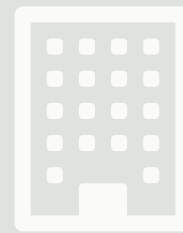
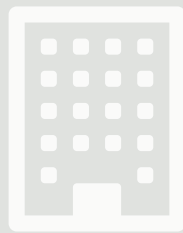


COMMUNITYWISE  
RESOURCE CENTRE

# Member Survey Report





## Survey Response Rates

### Response Rate

Surveys were provided to all 96 of CommunityWise Resource Centre's current member organizations, 49 of which submitted responses, a participation rate of 51%.

Compared to the previous member survey conducted in 2015 response rates have fallen by 8%.

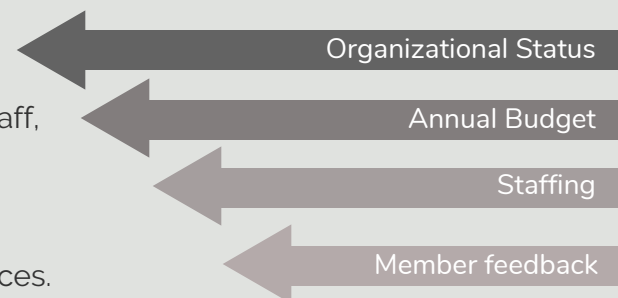
2015 - 47 out of 80 members responded (59%).

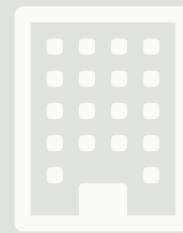
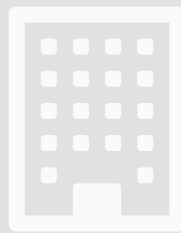
2018 - 49 out of 96 members responded (51%).



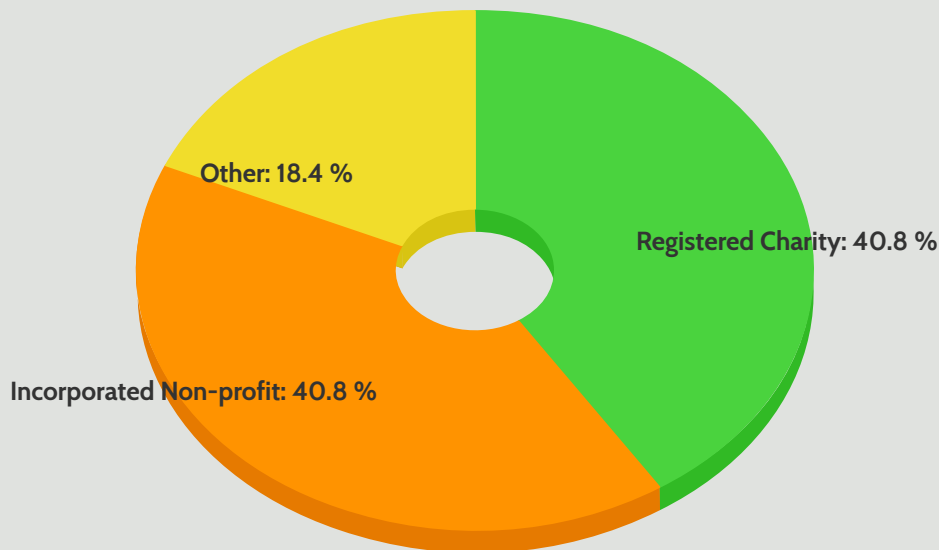
## Takeaways for 2019 and Beyond

- 1 CommunityWise serves as an important hub for non-profit, charitable, and grassroots work, particularly for members with lower budgets.
- 2 CommunityWise is made up of individuals and grassroots groups (19.6%), as well as registered non-profit organizations (81.4%).
- 3 The majority of our members operate on an annual budget of less than \$50,000 and accomplish a great deal despite a lack of resources.
- 4 Volunteer labour is the driving force for many member organizations, particularly those operating on tight budgets.
- 5 40.8% of our member organizations do not employ any paid staff, while a further 15.6% employ only 2 or fewer paid staff.
- 6 By offering our members access to space at a reduced cost CommunityWise helps them do more with their limited resources.





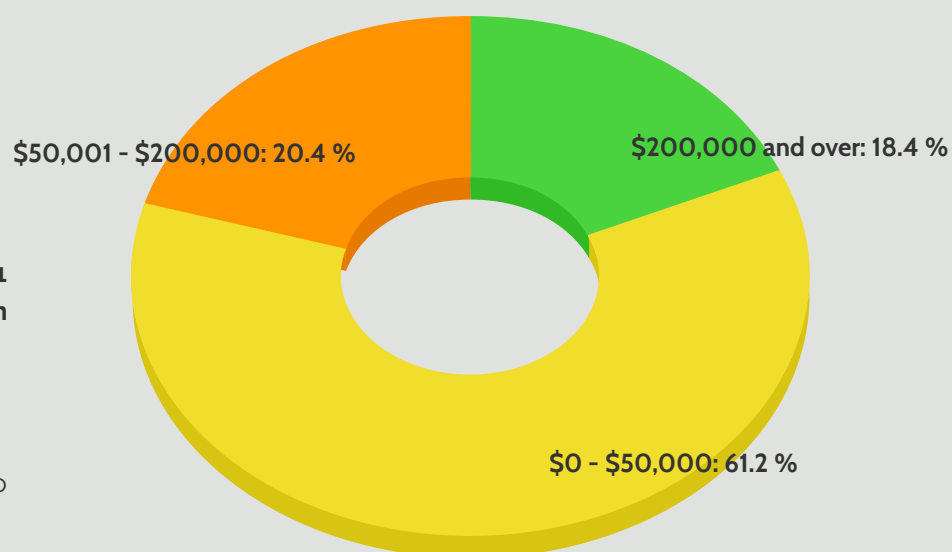
## Organizational Status

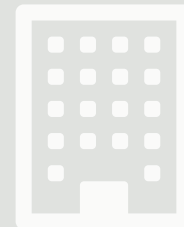
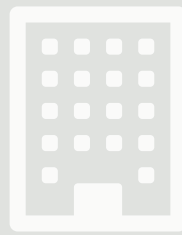


- Our member organizations operate in a wide range of sectors and consist primarily of incorporated non-profits and registered charities.
- **40.8% of respondents are incorporated non-profits, 40.8% are registered charities, and 18.4% describe their organization as belonging to neither category or "other".**
- A number of members who identified their organization as lacking official status (i.e. those who answered "other") indicated that they plan to, or are currently in the process of, applying for a change in legal organizational status.

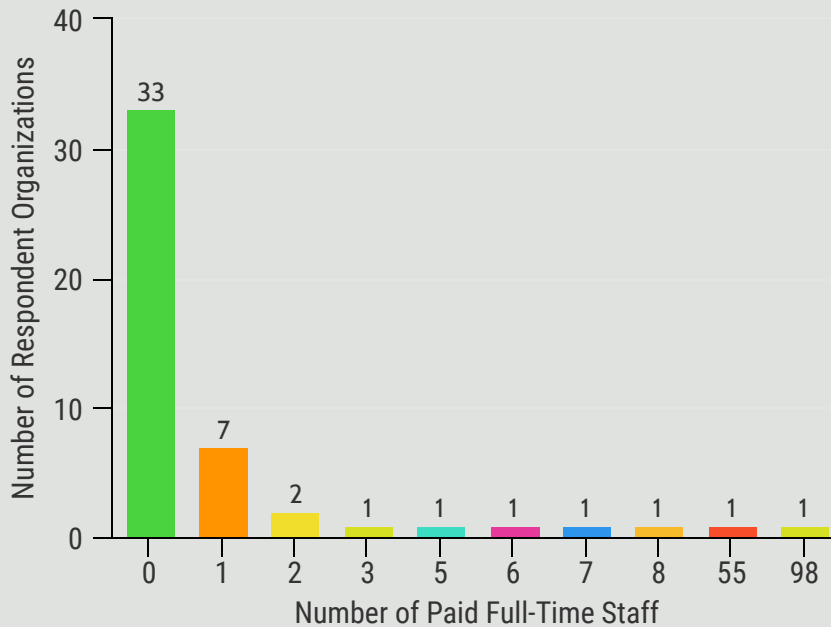
## Annual Budgets

- The majority of our members operate on a modest annual budget and rely heavily on volunteers and shared resources.
- **61.2% (30 members) reported having a budget of less than \$50,000 per year, 20.4% (10 members) have a budget between 50,001 - \$200,000 per year, while 18.4% indicated an annual budget of \$200,000 or more.**
- We found that organizations which reported larger annual budgets were also more likely to have both full and part-time paid staff, rather than relying purely on volunteer labour.





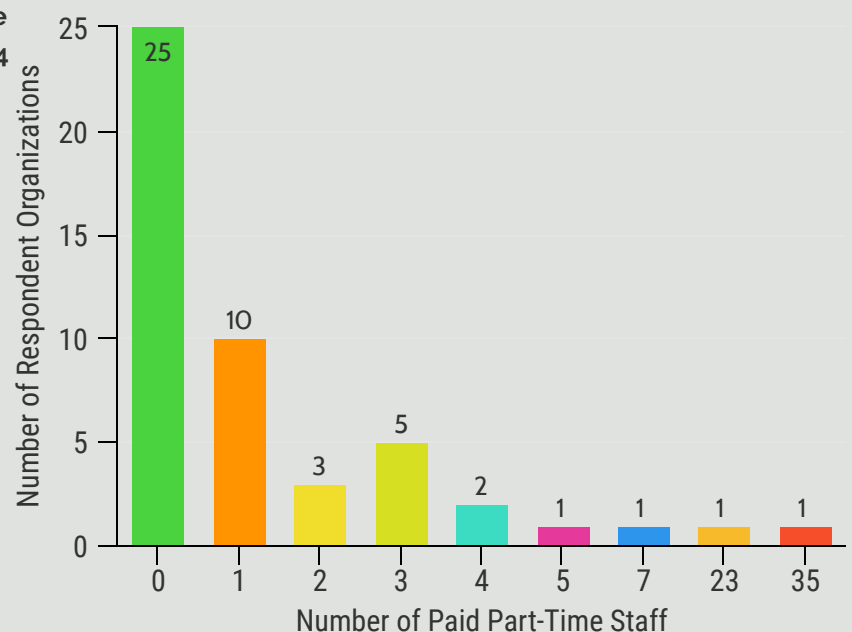
## Paid Full-Time Staff



- Of the 49 member groups who responded to the survey only 16 (32.7%) reported employing full-time staff.
- **33 groups (67.3%) reported having no paid full-time staff members, and 7 (14.3%) reported having only 1 full-time staff member,**
- Only 2 member organizations (4%) reported employing more than a handful of full-time staff, citing 55 and 98 part-time employees respectively.
- Of the 30 organizations who reported an annual budget of \$0 - \$50,000 only 3 of them (10%) employ any full time staff, while all 9 respondents (100%) with budgets over \$200,000 employ at least 1 full-time staff member

## Paid Part-Time Staff

- **More member groups report employing part-time paid staff than full-time. Of the 49 respondents 24 (48.9%) indicate that they employ part-time staff.**
- 25 out of 49 respondents (51.1%) still indicated that they do not employ any paid staff at all.
- 10 (20.4%) indicated having 1 part-time staff member, 3 groups (6.1%) indicated having 2 part-time employees, and 5 organizations (10.2%) indicated a part-time workforce of 3. Another 4 organizations indicated staffing a handful of part-time employees.
- Only 2 organizations (4%) reported having over 20 part-time employees. One reported a part-time staff of 23, while the other reported a part-time workforce of 35.





## Member Feedback

"If we had to pay for space downtown, it would cost us 10x what it does at community-wise. To pay for that, we would have to lose 0.5 FTEs, but that would only leave 0.6 FTEs to run the whole organization. (i.e. we would collapse)"

"We appreciate the space you make available for small non-profits at a reasonable cost."

"We are a small, developing productions company who is working towards becoming a larger, more concrete organization. As we currently operate, we are producers, directors, performers, managers, every part of the production on a volunteer basis until we have a show. Community Wise is currently the only studio space we can afford on a regular basis to develop further while lifting up the community we are part of, so thank you."

